

General information on Uzbektelecom JSC

Uzbektelecom Joint Stock Company is the largest telecommunication operator covering the whole region of the Republic of Uzbekistan with its network. Using its telecommunications network built on the basis of modern technologies, the Company provides all types of telecommunications services.

Uzbektelecom JSC regularly cooperates with international telecommunications organizations, participates in international telecommunications projects and maintains bilateral cooperation with foreign operators and manufacturers of telecommunications equipment.

Uzbektelecom JSC cooperates actively with the International Telecommunication Union (ITU), the Regional Commonwealth in the Field of Communications (RCC) and the "Intelsat" satellite communications organisation.

The company's local telecommunications network is based on modern technology and is constantly being upgraded.

By 2022, the Company has established roaming partnerships with 174 international operators in 107 countries. At the same time, roaming services for UZTELECOM mobile subscribers are provided in 102 countries.

The company's transport network is built on the basis of fibre-optic and radio-relay lines using modern network technologies. In order to ensure high quality and expand the range of services, 100% redundancy, stable and high-speed data transmission systems using DWDM and IP-MPLS technologies are used when providing new types of services. The Company provides global Internet access services to all operators and providers in the country through the International Packet Switching Centre (IPSC).

Uzbektelecom provides international telephony through two international switching hubs in cooperation with some 30 international operators in the area of traditional wireline telephony.

Since 2011, the UZTELECOM™ brand has been the Company's primary brand.

As a national operator under the main UZTELECOM™ brand, the Company provides all types of telecommunications services to operators in the domestic and international markets, as well as to the retail sector in the domestic market.

The company has 22 branches, 14 of which are regional and 8 specialized branches. By the end of 2021, the Company employs more than 17,000 employees.

Uzbektelecom JSC has interests in eight joint ventures providing telecommunications services in the country.

Uzbektelecom is the undisputed leader in the market for telecommunications services to consumers, including government agencies, departments and organisations, as well as legal entities and individuals.

The company provides services to the population via its mobile network using the latest technology. All base stations of the company's mobile network are equipped with 3G/4G technology, and work is currently underway to introduce 5G technology at an accelerated pace.

The high quality and reliability of the company's services is confirmed by certificates in accordance with the quality management system.

Uzbektelecom JSC received a certificate of compliance with the requirements of ISO 9001:2009 (ISO 9001:2008) on 11 November 2013, following a certification audit.

In 2020 Uzbektelecom JSC successfully passed certification in the international system in accordance with the requirements of ISO 9001:2015, and confirmed its compliance with the requirements of ISO 9001:2015 (ISO 9001:2015) in the national system.

The company's quality management system is used in the design, construction and operation of telecommunication networks, telecommunication services and call center services.

2021 – The total speed of access to international information and communication networks has been increased to 1800 Gbit/s.

50,575 km of fiber-optic communication lines have been laid. The total length of these lines was 122.5 thousand km, the level of coverage with fiber-optic communication lines is 57% of settlements.

To develop mobile services, 902 additional base stations were installed in 2021, bringing the total number of base stations to 19,233.

Broadband Internet access has been provided to 3.4 million households throughout Uzbekistan.

The length of communication channels, including long-distance, international and zonal fiber-optic communication lines, increased to 197.13 million channels/km.

The capacity of the backbone transport network reached 42.4 Tbit/s.

Over 21,000 km of fiber-optic communication lines were laid for 3,620 healthcare institutions, 6,314 pre-school educational institutions and 10,291 public education institutions.

According to the results of consumer voting UZTELECOM was chosen as the brand of the year 2021 in the field of communications.

In 2021, the number of broadband users increased by 40% to 1.4 million subscribers. The total number of users of mobile communication services amounted to *** million subscribers.

For operators and providers connected to the International Packet Switching Center, the cost of 1 Mbit/s of an external Internet channel is reduced by 25%, from 40,043.14 soums to 30,045.00 soums.

In May 2021, the Uptime Institute certified the design documentation of the UZTELECOM cloud data center according to the Tier III level classification. The data center reliability level corresponds to a Tier III system with N + 1 redundancy and a fault tolerance factor of 99.982%.

2022 – The company was recognized as “The most dynamically developing regional operator in the CIS” at an event held in Germany in June 2022.

As part of the project “Construction of fiber-optic communication lines”, 44.13 thousand km of fiber-optic communication lines were built in 2022, which made it possible to increase the level of coverage of settlements to 86%.

In 2022, the total number of base stations reached 20,420, and the level of coverage of populated areas with mobile communication services was 91%.

The company successfully passed a surveillance audit and confirmed the validity of the certificates of compliance of the quality management system with the requirements of the international standard ISO 9001:2015, as well as the requirements of the national standard O’zDSt ISO 9001:2015 in the certification body Cert International.

At the end of 2022, the total number of mobile service users amounted to 8.1 million subscribers, representing an increase of 5% compared to the previous year.

The cost of 1 Mbps external Internet channel for operators and providers connected to the International Packet Switching Center has been reduced to 30,037.88 soums.

Google's cache server has been launched in the city of Bukhara.

At the end of 2022, the total number of employees of the company amounted to 17,747, of which women accounted for 26% (4,595) and young people under 30 years of age accounted for 28% (4,906).

Tashkent subway is fully provided with mobile communication and mobile Internet from UZTELECOM.

The Company won the prestigious Brand of the Year award in the Communication category for the third time in a row.

During 2023, UZTELECOM laid more than 60 thousand kilometers of fiber-optic communication lines throughout the country, and the total length was increased to more than 227 thousand kilometers.

UZTELECOM has launched and modernized more than 6,000 new base stations across Uzbekistan.

At the GCCM Europe 2023 ceremony in Berlin (Germany), UZTELECOM was awarded the title of "CIS Regional Operator 2023".

According to Ookla research, the UZTELECOM network has been recognized as the "Fastest Mobile Network" in Uzbekistan in the 1st and 2nd quarters of 2023.

The cities of Tashkent and Samarkand were fully covered by 5G.

High-speed Internet access was provided to 100% of social facilities and 92% of the country's settlements.

Telecom TV platform was launched.

Thanks to successful negotiations with Apple, iPhone users were able to connect to UZTELECOM's 5G network.

UZTELECOM became the first company in Central Asia to implement a project to localize Tencent CDN servers for the mobile game PUBG.

Activities for the initial placement of the company's securities on the Tashkent Republican Stock Exchange have been completed. Common shares with a total volume of 5,542,046 pieces were put up for auction.

UZTELECOM has begun the phased implementation of VoLTE technology for mobile subscribers